



NIRMALA INSTITUTE OF EDUCATION

Altinho, Panaji, Goa 403 001 India

Ph: 0832-2225633 E-mail:niegoa@gmail.com Website: www.nirmalainstitute.org

The following members are appointed to the collegiate Students Grievance Redressal Committee (CSGRC) for the academic years 2023-2025: -

Members:

1. Dr. Delia Antao
2. Prof. **M**aya Carvalho e Rodrigues
3. Ms. Shylaja Sherief
4. Mr. Subodh Haldankar
5. Member of the Student Council – Nominee of Principal – Student
6. Member of the Student Council – Nominee of Principal – Student

Dr. Delia Antao

Offg. Principal

Date: 08/09/2023



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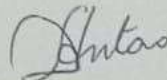
NO: NIE/F.199/2023-2024/263

ORDER

The following members have been appointed on the Internal Committee (IC) for the Academic Years, 2023 - 2026

- Presiding Officer : Mrs. Suvarna Gauns
Senior & Associate Professor
Nirmala Institute of Education, Panjim
- Members:
 - Dr. Sabina Martins
Founder Member & Activist
Bailancho Saad
 - Prof. Maya Carvalho e Rodrigues
College Librarian
Nirmala Institute of Education, Panjim
 - Mrs. Shylaja Sherief
Assistant Professor
Nirmala Institute of Education, Panjim
 - Mrs. Melissa Pacheco
LDC
Nirmala Institute of Education, Panjim

31/08/2023

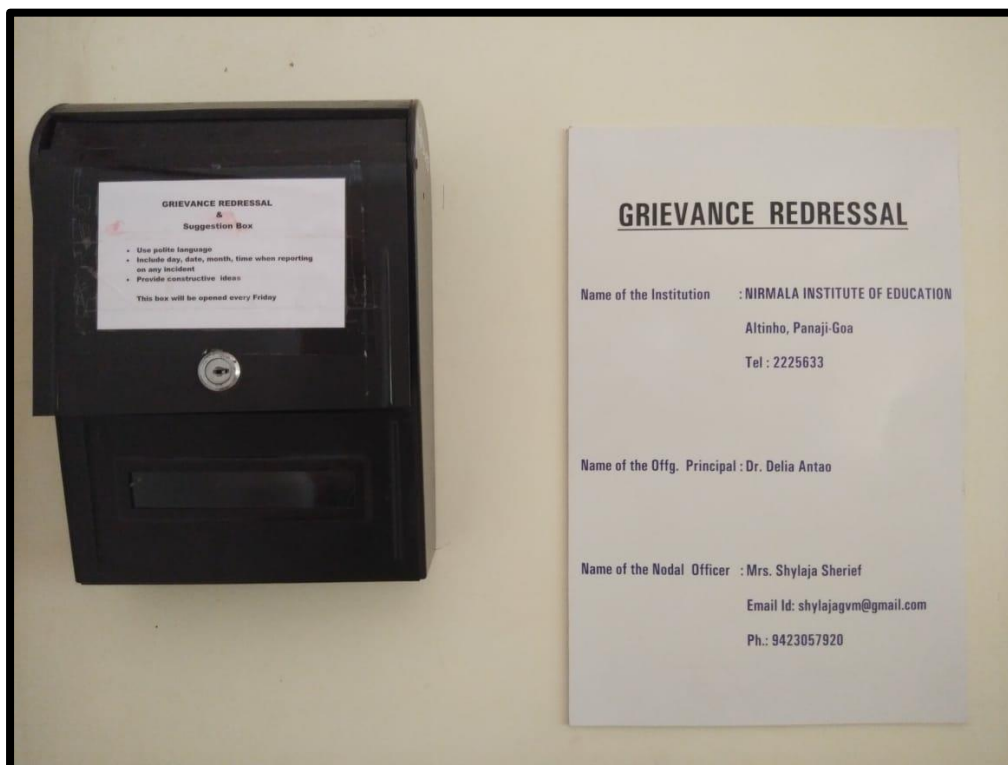

Dr. Delia Antão
Officiating Principal

5.1.4 Implementation of Guidelines of Statutory / Regularity Bodies.

Mechanism of Grievance Redressal

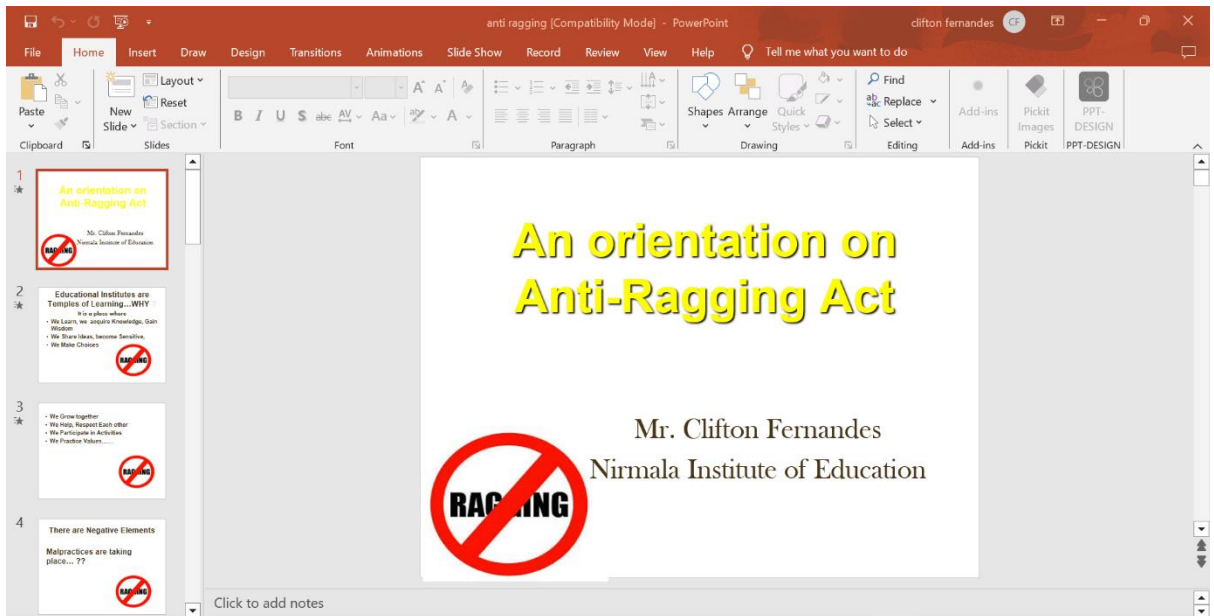
With reference to the circular regarding Public Grievances (UGC communication D.O. No. 71-1/2013(PG) dated 5th February 2019) a Grievance Redressal Mechanism in the College has been established to address the student grievances. To support this mechanism, we have put up a notice board with the required details along with a grievance redressal box which will be opened every Friday in the presence of the Principal and members of the Grievance Redressal Committee of the college. The 3-member committee will ensure that grievances are sorted out internally in a judicious manner Also the students can lodge in their complaints to the email id provided by the committee. In addition to this, the Grievance Redressal committee would meet every three months to discuss the matters addressed.

Kindly find the photograph of the notice board with details supporting the above mentioned information.



Mechanism of Anti-Ragging Committee

- Annual Orientation to anti ragging is conducted for students
- Students fill online anti-ragging form on the website – www.antiragging.in
- Complaints received by the institute are dealt according to the guidelines laid down by the Anti-Ragging Act.
- Anti-Ragging posters and banner are pasted on Institute website and prominent places in the Institute



Mechanism of Internal Complaint Committee

- Annual Orientation for ICC is conducted for staff and students
- The staff and students are explained the Laws related to ICC
- The Names and the Designation of the members of ICC are displayed on the college website.
- The Committee is formed in accordance with the Guidelines issued.

The screenshot shows the website of Nirmala Institute of Education. The header includes the logo and the text "NIRMALA INSTITUTE OF EDUCATION THE PREMIER TEACHER TRAINING ESTABLISHMENT IN GOA". A navigation menu lists: HOME, ABOUT US, ACADEMICS, NCTE, NAAC, NEWS & EVENTS, VACANCY, WELLNESS COUNSELLING. The main content area is titled "Internal Complaint Committee Members" and lists four members appointed for the 2021-2023 academic years:

1. Mrs. Suvarna Gauns - Associate Professor - Presiding Officer (Nirmala Institute of Education, Panaji, Goa).
2. Mrs. Ximena Fonseca - Associate Professor - Member (Nirmala Institute of Education, Panaji, Goa).
3. Mr. Clifton Fernandes - Assistant Professor - Member (Nirmala Institute of Education, Panaji, Goa).
4. Mrs. Anagha Deshpande - Assistant Professor - Member (Nirmala Institute of Education, Panaji, Goa).

On the right side, there is an "Archives" section with links to Golden Jubilee Song, Vacancy, GFATM, IGNOU, Photo Gallery, and Students Admitted. Below that is a "Latest News" section featuring a poster for a "Sensitization Programme on CYBER SAFETY" by the Cyber Wellness Centre.